

Thank you for taking the time to look a little deeper into how COVID-19 in the community may affect your attendance at Canning Podiatry Centre.

Firstly, we are open and able to safely provide quality foot health care. Podiatry is deemed to be an essential health service.

Be assured that:

- Government mandates relevant to our clinic are in place for your safety and ours.
- All staff take appropriate precautions, including the use of PPE, routine cleaning of the clinic and any common touch items, compliance with vaccination requirements and implementation of social distancing.

Screening for health

Patients are asked to reschedule appointments by calling 9354 9433 if they have:

- respiratory symptoms such as fever, shortness of breath, a cough and/or a sore throat,
- tested positive for COVID-19,
- had close contact with someone suspected of/ tested positive to having COVID-19, or are
- required to isolate under COVID-19 protocols due to suspected exposure. In this instance our online, telehealth consultations may also be a solution. Please see the website for more information, including the variety of circumstances where these appointments are helpful.

When you attend

You are currently required to wear a mask at all times and in all areas of the clinic.

Social distancing protocols are in place.

- In order to reduce the number of people in the waiting room we ask that you attend your appointment **ALONE** where possible.
- If you are accompanied by anyone other than a carer or guardian we ask those individuals wait outside for you to reduce the occupancy of the waiting room.
- Carers and guardians are welcome. These individuals also need to wear a mask. They may be required to go into the treatment room with you or wait outside.

Change is the only certainty!

As we have learnt with COVID-19 things can change rapidly, including health advice. We will keep you informed of any changes affecting your attendance at **Canning Podiatry Centre**.

We thank you for your understanding and we will continue to work hard to support your needs during this unprecedented time.